SUBJECT: MCHSL_CHL Mission and Guidelines

MANUAL: MCHSL Consumer Health Library Policies & Procedures
POLICY: Mission Statement, Guidelines & Disclaimer
RESPONSIBLE PERSONS: Library Staff and Customers

Mission:

The Mount Carmel Consumer Health Library (CHL), a branch of Mount Carmel Health Sciences Library (MCHSL) provides in-person services and virtual access to accurate, timely, relevant and unbiased consumer health information resources.

Guidelines:

In order to receive services and correspondence from MCHSL CHL, customers need to be registered in MCHSL CHL information system. Registration can be obtained in person or virtually by submitting filled MCHSL CHL Registration Form accessible at MCHSL CHL website.

Consumer health questions are those that relate directly or indirectly (i.e. patient, family member, friend, etc.) to a personal medical concern. Consumer questions do not include questions from students doing research for a school report, health professionals, someone doing work-related research or minors. Refer to MCHSL CHL Guidelines for providing information to MCHSL CHL customers.

Disclaimer:

Mount Carmel Health Sciences Library (MCHSL), Consumer Health Library (CHL) information provided in-person or accessible through MCHSL CHL website is not an attempt to provide medical advice or professional healthcare services. Information is provided to adults for educational purposes only and it is not a substitute for professional medical care or advice. We recommend customers consult their professional health care providers if they have or are concerned about any health problem or have need for any information regarding diagnosis or treatment.

DEVELOPED BY: Library Staff
REVISED BY: Review Date:
REVIEWED BY: Steve Boksaadie, Director DATE: 02/07/11
APPROVAL FOR IMPLEMENTATION BY: DATE: 02/10/11